



INTERNATIONAL SCHOOL OF MILAN SUMMER CAMP 2025 - TERMS AND CONDITIONS

1. THE AGREEMENT - SCOPE

1.1. This agreement (the "Agreement") is entered into by the Parent / Guardian who accepts these T&Cs (or "Agreement") and enters into and signs the Summer Camp application form in the name and representation of the student under legal age (also referred to as "the participant").

And

International School of Europe ("ISE") S.P.A., with registered office in Via Porlezza 8, 20123 Milano, Italy P.IVA n. 12563800965 - REA (MI) n. 2046718 and Fiscal Code: 12932001006.

1.2 This Agreement sets forth the terms and conditions of the activity to be provided by **International School of Milan**, (also referred herein indistinctively as "ISM" or "the School"), addressed at Via I Maggio, 20, 20021 Baranzate, Milan, Italy, with respect to the **Summer Camp 2025** to be held at ISM (the "ISM Summer Camp Programme").

1.3 This Agreement is composed of the following sections that are integral and essential part of the same.

1.4 In any case, the School reserves the right to evaluate and accept each Student's application. Therefore, the execution by the Parent of this Agreement and the partial or total payment of the Fees (as defined below) does not automatically imply the Student's enrolment at the ISM Summer Camp Programme.

2. BOOKINGS

2.1. The fees to be paid for the provision of the Summer Camp Programme as determined under Clause 4 below (the "Fees") will be invoiced upon receiving the application.

For applications made **before 1st of May 2025** a **€ 500 deposit** is due to **confirm the booking**:

- In the case of **payment by card**, this will be requested via our platform at the time of registration.
- In case of **bank transfer**, this needs to be paid within 7 days from invoicing and transfer receipt must be sent to: summercamp@ismilan.it
- The **final balance** is due no later than 6 weeks before the start of the camp but can be paid at any time earlier.

For applications made **after 1st of May 2025**, the **full balance** is due to **confirm the booking**:

- In the case of **payment by card**, this will be requested via our platform at the time of registration.
- In case of **bank transfer**, this needs to be paid within 7 days from invoicing and transfer receipt must be sent to: summercamp@ismilan.it

2.2 In case of failure to pay or delayed payment, in whole or in part, of the Fees, default interest will accrue at the legal rate increased by three percentage points, subject to ISE's right to request the monetary appreciation, any higher damages as well as the forfeiture of the term for the Parent pursuant to article 1186 of the Italian Civil Code. The above will not jeopardise in any case the provisions of Article 7.

2.3 ISE shall have the right to deny the Student's admission in case the Fees are not timely and fully paid.

3. ADDITIONAL SERVICES

3.1 Any request for services in addition to ISM Summer Camp Programme instead of in addition to normal didactic activity must be notified at the moment of enrolment. ISE will use the reasonable efforts to arrange such additional services, provided that a sufficient number of applicants requests them.

3.2 The amount due for additional services is not included in the Fees and is to be paid to ISE within the dates and according to the procedures provided for by ISE itself.

3.3 It is understood that the Fees do not include any further costs and services not expressly indicated hereunder that, therefore, shall be borne completely by the Parent.

3.4 The amount due for additional services is due in full even if the Student, for any reason whatsoever, does not benefit (whole or part) of them and even in the case of the Student's attendance at the ISM Summer Camp Programme is suspended or definitely discontinued, for any reason whatsoever, once the ISM Summer Camp Programme has started.

4. FEES

The price for the chosen Summer Camp Programme will be specified in the corresponding service registration documents.

4.1 The price **INCLUDES**:

Residential programme:

- Two-week camp session from Sunday to Saturday (1 weekend included)
- 24/7 security service, assistance and supervision
- Premium boarding accommodation
- Fully qualified and trained English-speaking teachers and monitors

- 48 hours of classes per session
- Course materials and equipment
- Afternoon and evening fun and sports activities
- Scheduled excursions to Milan and surrounding areas
- Three meals per day, as well as morning and afternoon snacks
- Laundry service (once per session)
- School facilities, wi-fi and premium boarding accommodation
- Transportation for the camp's duration
- Accident and civil liability insurance
- Daily boarding and rooms cleaning service

Day programme (from 9 am to 5 pm):

- Two-week camp session from Monday to Friday (weekend not included)
- Security, assistance and supervision from 9am to 5pm
- Fully qualified English-speaking teachers and monitors
- 48 hours of classes per session
- Course materials and equipment
- Excursions to Milan and the surrounding areas (from Monday to Friday)
- Lunch and morning snacks
- Transportation for the camp's duration
- Accident and civil liability insurance
- School facilities and wi-fi

4.2 The price does **NOT** include:

- **Residential and Day programme:** Transport to and from home city to airport / train station, airport / train station pick-up / drop off, pocket money for personal expenses, health and medical expenses, travel insurance and recorded delivery of VISA letter.

5. PAYMENT

Payment of the amounts referred to in the previous point must be made as follows:

- If paying by **card**, via the parent dashboard, within the Financial section, at the following link: [International School of Milan](#)
- In case of payment **by bank transfer**, to the following bank account, following the instructions below:

Bank details:

- Bank Name: BPER S.p.A.
- IBAN IT73F0538701614000000739260



- Account n. 000000739260 SWIFT CODE: BPMOIT22XXX

If required:

- Business name - International School of Europe SpA
- Business address: Via Vittor Pisani, Milan

Instruction:

- Please ENSURE that the **rate is net of any fees charged** by your bank at the time of payment. CHECK with your bank before making payment.
- Please USE the words '**ISM Summer Camp**' and the **Student's full name** as a REFERENCE.
- Please SEND the **payment receipt** to: summercamp@ismilan.it

If you have any questions, please don't hesitate to email us at: summercamp@ismilan.it

5.1 VISA LETTER: International School of Milan will supply the visa letter for the child(ren) application. **Visa applications must be obtained in enough time to coincide with our cancellation policy in the terms exposed in the following section.**

5.2 FAILURE TO PAY: If payment of the full amount has not been received by the start date of the camp, along with any necessary forms or parental consent, the International School of Milan reserves the right to refuse entry to the camp and / or additional charges may be incurred.

6. CANCELLATION, NO PRESENTATION AND/OR ABANDONMENT OF THE PROGRAM BY THE CUSTOMER

In the event that the customer decides to cancel the contracted Summer Camp Programme, it must be notified in writing *at least six (6) weeks before the start date* of the Summer Camp Programme. International School of Milan will retain, as compensation for damages, the amount corresponding to the reservation of place, including all expenses incurred up to the current date. By way of example, but not limited to payments to third parties involved in the programme: other schools, residences, monitors, teachers, activities telephone calls, amongst others.

6.1 - In order to inform the customer of the amount of retentions to be made by withdrawal:

- **Deposit:** Non-refundable under any circumstances.
- **Before 6 weeks** from the start of the camp: full payment refundable (minus deposit)
- **Within 6 weeks** from the start of the camp: full payment NOT refundable (deposit included)

6.2 - There will be no right to full refund of the price when:

- The participant abandons the course, of his own free will (or being minors, of his parents or guardians), once it has started, also being understood as withdrawal;

6.3 - In the event of the expulsion of the participant from the programme due to non-compliance with the disciplinary rules provided in Section 5 of these Terms and Conditions, or due to personal



circumstances (health, physical or mental problems, for example) that disturb co-existence or good development of the programme and that have not been previously communicated by the parents and/or guardians or participants at the time of formalising the registration.

In these cases, the costs of transfer to the airport, plane tickets and any other cost generated by the repatriation of the account will be the responsibility of the client.

7. FORCE MAJEURE

In the event that due to circumstances beyond the control of International School of Milan, including any urgent government instruction, or cause of force majeure (natural disaster, war, health emergency including the pandemic and any outbreak of a pandemic) arising after the signing of this Agreement, if it necessary to establish additional hygiene, mobility restriction, health, sanitary or safety measures that may force the suspension of the activity, International School of Milan will provide the option to transfer your registration to Summer 2025 or offer a full refund of the camp fees in these circumstances.

8. COVID PEACE OF MIND POLICY

At the International School of Milan we are committed to ensuring everyone's safety and comfort, from our campers and staff to the communities and countries that host our camps.

8.1 This summer, you can book safe in the knowledge that we have worked with local authorities and implemented policies and procedures to ensure our camps provide the safest environment for your child. In addition to being confident that our camps meet strict government standards for safety and increased hygiene, we also offer you the security of being able to cancel your camp booking if COVID 19 prevents travel.

8.2 In this case, we will transfer your registration to Summer 2025 or offer a full refund of the camp fees in these circumstances: Participant cannot travel to camp due to contracting Covid19; Student is unable to travel to Summer Camp Programme due to travel restrictions or quarantine caused by Covid19; Summer Camp registrations do not reach the minimum number required. Proof of positive test or quarantine may be required.

8.3 With our COVID Peace of Mind Policy you can book with confidence, and we can all look forward to a safe summer full of adventure.

9. AIRPORT TRASFER SERVICE

9.1. **Transfer from/to the airport:** this is an **extra paid service** that International School of Milan can provide. Our camp staff will wait for students at the gate on the day of arrival and assist them during check-in on the day of departure.



9.2. The flight information (date, time, flight number, airline city of origin/destination) must be confirmed in writing to International School of Milan **no later than 15 days prior arrival to the camp.**

9.3. Airport transfer **service time windows***:

for **Sunday arrival day**: The airport transfer service operates **for flights arriving in between 9 AM and 4 PM local time.**

for **Saturday departure day**: The airport transfer service operates **for flights departing in between 10 AM and 4 PM local time.**

* Please make sure that when arranging travel for your arrival / departure day that you **book a flight with an arrival / departure time within these windows.**

9.4. **AIRPORTS**: International School of Milan operates **to/from Malpensa and Linate Airports.** In case of flight changes without previous notification International School of Milan will not be held responsible for collecting the participant at the airport.

9.5. **PRIVATE CAR:**

EXTRA PAID SERVICE: In case the arrival / departure **flights fall outside of the above time windows** (point 9.3), the school can arrange a private car to pick-up and drop-off the student from/to the airport. This service **will be charged at a higher cost.** Please contact us for further information at: summercamp@ismilan.it

10. ALTERATIONS AND OCCURRENCES IN THE PROGRAM

International school of Milan undertakes to provide customers with all contracted services contained within the programme, with the stipulated conditions and characteristics.

All camp options are subject to minimum numbers being met per session.

Change of activities: International school of Milan reserves the right to change activities within the programme, when necessary, to adjust for any changes with providers, weather or conditions required.

In this case, if we need to significantly adjust the program price or dates, you will be informed and given the option to accept the changes or given a refund minus any unavoidable charges.

Once obtained the relevant documentation, would in turn have a *period of one (1) month to reply* to the customer's complaint.

If the solution proposed by International School of Milan were not satisfactory, the customer is entitled to initiate any corresponding actions.

11. PRACTICES AND MANDATORY STANDARDS DURING THE PROGRESS OF THE PROGRAM

The participant agrees to respect and abide by the course discipline and behaviour rules, both during their stay in the facilities where the Summer Camp Programme activities are developed, and outside of them, in particular, in relation to opening times of the Organisation, the obligation of getting involved in the activities and / or class attendance, meals, comply with schedules and rules of co-existence and behaviour with teachers, classmates, and staff employed by the Organisation and International School of Milan in addition to the prohibition of consumption and possession of tobacco, alcohol and drugs, possession and / or use of weapons, explosives and any other conduct that is illegal.

Failure to comply with these requirements the participant will entitle those responsible for the Organisation and International School of Milan to take the legal and disciplinary measures they deem appropriate, as well as inform the parents or guardians of the participant's misbehaviour, leaving the participant out of any activity or excursion or even expelled from the whole Programme. In these cases, the cost of early return to their home will be borne by the customer. The customer will not have the right to reimbursement of the fees.

The customer shall be liable for any and all costs, charges, expenses and liabilities that might arise in respect of damage to any of our property where the participant (acting alone or with others) has caused loss or damage to our property or the property of any other person (fair wear and tear excluded).

A security deposit of 50 euros in cash will be required upon check-in and returned upon departure/end of the camp.

12. MEDICAL, PHARMACOLOGICAL AND/OR SURGICAL TREATMENT

12.1 The participant shall inform International School of Milan if they are undergoing any medical and/or pharmacological treatment during the period covered by the chosen programme. It is understood that, at the time of beginning the programme, the participant is in correct physical and mental health to participate in the programme and that the medical information accompanying the programme dossier is true and complete. Otherwise, the company is exempt from any type of liability arising from the falseness of the information.

12.2 In the event that a pupil of minor age is in a situation needing medical treatment and/or being admitted to hospital and/or in need of surgical intervention and it has not been possible to locate their parents or guardians, International school of Milan is hereby authorised to take the measures it deems most appropriate for the participant's health and legitimised by the defence of the vital interest of the minor.

13. ELECTRONIC DEVICES AND OTHER PARTICIPANT'S PROPERTIES

International School of Milan is not responsible for the loss and/or deterioration of any electronic devices, jewellery, and other valuables that the participant may bring to the chosen program.

If any of these valuables have been lost, International School of Milan may dispose of any such property if not claimed and collected by the participant *within 10 days of the end* of the Summer Camp Programme.

14. DOCUMENTATION

All participants who contract the programmes of International school of Milan must carry the necessary personal documentation (passport, VISA card, travel insurance, ID card, health insurance card, medical report or medication) in accordance with the laws of the country where the arranged programme will occur. International school of Milan will not accept responsibility for any and all liability or expenses arising from failure to comply on the part of the participant, their parents or guardians.

15. INSURANCE

15.1 Participants must be covered by travel medical insurance for the duration of the camp, taken out by parents/guardians, and documentation must be uploaded to the ISM parents' dashboard.

15.2 Participants who enrol in the programmes of International School of Milan can enjoy, if they so wish, fully comprehensive accident insurance cover according to the conditions of the insurance policy taken out by International school of Milan, and provided by the company MARSH INSURANCE. International school of Milan acts as a mere intermediary between the insurance company and the customers who contract any of our programmes.

16. PERSONAL DATA PROTECTION AND IMAGE PROCESSING

- **Data Controller:** INTERNATIONAL SCHOOL OF MILAN – ISM, Via I Maggio, 20 - 20021 Baranzate (MI), Italy, email address: dataprivacy@ismilan.it;
- **Data processor:** International School of Europe (ISE) S.P.A., Via Porlezza 8, 20123 Milano, Italy.
- **Regulations:** The personal data provided will be collected and processed according to regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons regarding the processing of personal data and on the free movement of such data (GDPR) and the Italian implementation by Legislative Decree n. 101 dated 10 August 2018. You can withdraw your consent at any time and exercise your rights of access, erasure, restriction, rectification, object and portability of your data by sending a

written request to our DPO. Our Data Protection Officer can be contacted by email at the address dataprivacy@ismilan.it.

- **Purpose:** The purpose of the data processing is attending to your queries, the performance of the services, and other contractual and legal obligations that may derive from it. We may also process your data to send you commercial communications and the use of participant's image for marketing campaigns under your consent.
- **Lawful basis for processing:** The basis is your express consent and the execution of these Terms and Conditions. If you do not consent to processing your / participant data, the participant will not be able to enrol in the Summer Camp Programme. In the case of sending commercial communications about our educational services and using your image for marketing purposes, we will be acting under our legitimate interest in addition to your express consent. Other lawful basis is the contract we have signed with you and the legal obligations that may derive from it. We could also act under the Student's vital interest in case the participant may need it.
- **Type of personal data processed:** Identification and contact information, language, location, image, family, preferences, educational and sensitive data related to health and behaviour, bank and credit card information as well as insurance details.
- **Transfer of data:** We may need to share your data with ISE as the data processor when necessary for the purposes of this Agreement. Your personal data shall also be transferred to third parties' services providers for the provision of the services under the appropriate legal and security conditions.
- **International transfer of data:** In the case that for the provision of the services we need to transfer your information out of Italy, we will adopt the proper measures to guarantee that the transfer is carried out under the applicable safeguards. Under your consent, we can also transfer your data to Inspired Education Group Marketing department which is in United Kingdom.
- **Period of retention:** The data provided will be kept for the time necessary to comply with the purposes expressed herein, the legal obligations that may derive from it or until your consent is withdrawn. After such period, your information will be erased under the corresponding security measures.
- **Security measures:** We have implemented the necessary technical and organisational security measures that guarantee the protection and confidentiality of your personal data. Regarding the information related to your credit card and bank account details, the School has entrusted the payment systems to entities specialised in secure payment under compliance of Payment Card Industry (PCI) Data Security Standard. The bank details entered are encrypted and directly transmitted securely to the servers of the bank and, subsequently, are verified with the issuing bank to avoid possible fraud and abuse. This data entry procedure is guaranteed by SSL (Secure Socket Layer) with strong encryption technology. No third party will have access to your bank and / or credit card information via the Internet. Only the Bank has access to the bank data linked to these means of payment, so the School or third parties cannot know or record these data during the payment transaction.
- **Exercise of Rights:** You can exercise your rights to access, rectification, erasure, object, limitation of processing, portability and consent withdrawal by sending us a written request

to dataprivacy@ismilan.it. If you are not satisfied with our response, you would like to discuss anything regarding this privacy notice, or you believe we are processing your personal data disregarding the data protection regulations in force, please get in touch with our Data Protection Officer at: dataprivacy@ismilan.it or you can address your request for mediation to the Italian data protection authority, Garante per la Protezione dei Dati Personali, addressed at Piazza Venezia 11, IT-00187, Roma, with email: rpd@gpdp.it or visiting the website: <https://www.garanteprivacy.it> it is recommended that previous steps are taken to resolve the matter with the school before involving the authority.

- **Use of the participant's image:** The use of the participant's image will be carried out under the applicable regulations on data protection. The express consent of the parents/legal guardians or of the participants if they are over legal age will always be necessary. The purpose of taking images is the joint use and/or dissemination for promotional purposes, and for a limited period of time, in the School's media and in the global media of Inspired Education Group such as press material, newsletters and their own websites, as well as social networks (Instagram, X, Facebook, YouTube), all of which are owned and used exclusively by the School and Inspired Education Group. Use and/or dissemination by other means or unauthorised third parties unrelated to both is prohibited. Given that there is an international transfer of data, as your images are used outside of Italy and, where applicable, the European Union, we will request your consent for said use and transfer. In those countries where there is no level of adequacy, we will adopt appropriate safeguards. You can see the countries where those images will be shared at: <https://www.inspirededu.com/about-us/our-schools>. In any case, we will adopt the corresponding measures so that consent can be easily withdrawn at any time and free of charge in accordance with the provisions of current regulations. Use of the images in such countries will be protected by appropriate safeguards.
- **Minors:** International school of Milan will not process any data from minors (individuals under 14). The authorisation of their parent or guardian, will be always required and duly accredited. In this regard International School of Milan will take all appropriate measures to proceed with the effective verification of the child's age.
- You can find more information about our privacy policy at: <https://www.internationalschoolofmilan.it/en/privacy-policy>

17. RESOLUTION OF CONFLICTS

Any conflict related to the Summer Camp Programme will be resolved by the competent jurisdictional bodies according to the applicable legislation.

18. VALIDITY

The validity of these general conditions will be from October the First, 2024 to December the 31st, 2026 both inclusive.